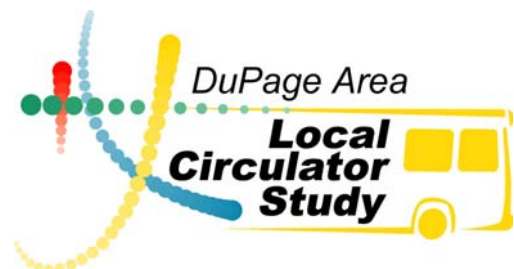


Appendix A: Summary of Community Meetings



COMMUNITY SERVICE AREA MEETINGS

LOCATION: Addison, Community Center

PARTICIPANTS: Senior Citizens

DATE: June 20, 2006

TIME: 1:30 p.m.

SERVICE AREA RECOMMENDATIONS:

- Coordinate circulator with existing services, both public transit and social services
- Service to Wood Dale Jewel-Osco store
- Service on Lake Street throughout Addison city limits
- Service to Wheaton Eye Clinic
- Service to Metra stations
- Service to Elmhurst Hospital
- Service to Alexian Brothers Hospital in Elk Grove
- Service to DuPage County Government Complex

HOURS AND DAYS OF OPERATION:

- Weekday service most important; but some weekend service would be good. No consensus on hours of operation except seniors would be happy with service from 8:00 a.m. to 6:00 p.m.

SERVICE TYPE:

- Consensus was to have some sort of scheduled service.
- Route deviation that keeps to a schedule.

FUNDING:

- There was no discussion about how the service was to be funded.

MISCELLANEOUS:

- Participants expressed dissatisfaction with the existing dial-a-ride service.

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Bridgeway Senior Complex, Bensenville

PARTICIPANTS: Senior Citizens

DATE: June 15, 2006

TIME: 10:00 a.m.

SERVICE AREA RECOMMENDATIONS:

- Need service outside Bensenville to Oakbrook, 22nd doctors, Elmhurst Hospital, Stratford Square mall
- Dominicks, Jewell, USPS, Walgreens, North Bensenville, grocery stores are key destinations

HOURS AND DAYS OF OPERATION:

- Weekdays and weekends, 6:00 a.m. to 6:30 p.m. with extended hours in the summer

SERVICE TYPE:

- Bus should be air conditioned
- Use a smaller or mid-sized bus
- Like door-to-door service for seniors
- What the bus looks like doesn't matter
- A combination of services is possible

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Bensenville, Castle Towers Senior Apartments

PARTICIPANTS: Senior Citizens

DATE: June 20, 2006

TIME: 9:00 a.m.

SERVICE AREA RECOMMENDATIONS:

- Service to Melrose Park
- Service to Woodfield Shopping Center
- Service to Center Street Medical Center
- Service to shopping center at Main and Addison
- Access to Elk Grove Village
- Service to Elmhurst Hospital and other locations in Elmhurst

HOURS AND DAYS OF OPERATION:

- Weekdays from 6:00 a.m. to 6:00 p.m.
- Weekend service to meet with friends and go to church (no times were recommended)

SERVICE TYPE

- Most of the group was receptive to route-deviation service but could not come to a consensus. Group was mainly concerned with current service (local dial-a-ride and PACE) and explained their dissatisfaction.

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Downers Grove Public Works Building

PARTICIPANTS: Village of Downers Grove Transportation Advisory Committee

DATE: June 15, 2006

TIME: 6:30 p.m.

SERVICE AREA RECOMMENDATIONS:

- Modify the north service area to extend down to the Metra line
- Add Ogden/Belmont Park District
- Serve reverse commute from Metra to Sara Lee and Highland/31st Street corridor
- Add Cameo/Ellsworth/Bristol
- Senior destinations - doctors' offices, grocery stores, post office
- Parks, especially in Spring to Fall - Hummer Park
- Fairview Avenue shopping
- Ogden Avenue corridor
- 67/Main park, shopping
- Serve all of Downers Grove, at least with flexible routes

HOURS AND DAYS OF OPERATION:

SERVICE TYPE:

- Support for flexible routes

FUNDING:

- There were questions about funding but not specific comments

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Glendale Lakes Golf Club

PARTICIPANTS: Village of Glendale Heights Government Agency Partnership

DATE: June 14, 2006

TIME: 8:30 a.m.

SERVICE AREA RECOMMENDATIONS:

- Library
- Service to surrounding areas is very important: Stratford Square Mall, DuPage County Health Clinic satellite locations (Wheaton, Addison), DuPage County complex
- Connect to other communities with minimum number of transfers
- Mill pond and west side of community
- Serve Fullerton Avenue

HOURS AND DAYS OF OPERATION:

- Serve students after school and during summer
- Serve special events, election day, senior lunches

SERVICE TYPE:

- Flexible route going deep into neighborhoods
- Smaller, cheery buses - not like a school bus
- Buses must accommodate adults, be comfortable

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Lombard Village Hall

PARTICIPANTS: Business Community

DATE: June 13, 2006

TIME: 9:00 a.m.

SERVICE AREA RECOMMENDATIONS:

- Serve Lombard Pines
- NIHS students and clinic users
- Hotel industry employees
- Add Main St. and Rohlwing with link to Metra for industrial park employees
- Serve Villa Park, Cicero, Glen Ellyn, and Wheaton
- Serve recent immigrants
- Oak Creek trade professionals would want Metra access and north/south routes
- Serve Downers Grove Metra station

HOURS AND DAYS OF OPERATION:

- Sunday service
- Shift workers in the industrial park. Third shift is hard to recruit.

SERVICE TYPE:

- Need to provide connections to Pace hubs

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Lombard Village Hall

PARTICIPANTS: Senior Citizens

DATE: June 13, 2006

TIME: 1:30 p.m.

SERVICE AREA RECOMMENDATIONS:

- Add Main/Maple senior residential areas
- 1502 S. Meyers Road is "Senior Center" destination
- Grocery stores, Cub Foods
- St. Charles and North
- St. Charles Road/Main St./downtown
- Serve Metra station
- Library
- DuPage Medical
- Northern and central part of Lombard
- Good Samaritan and Elmhurst hospitals
- South of Finley apartments
- Clovercreek apartments
- Downer Grove connection
- Beacon Hill and Lexington senior residences
- Links to Glen Ellyn and Wheaton
- 22nd between Highland and Meyers with senior condos

HOURS AND DAYS OF OPERATION:

- Weekend service
- Service until 9:00 or 10:00 p.m.
- Use a service route to serve senior residences
- Service for church services
- Coordinate with train schedule

SERVICE TYPE:

- Should be handicapped accessible
- 60- to 90-minute headway

FUNDING:

- Fare should accommodate fixed incomes

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Lombard Village Hall

PARTICIPANTS: General Public

DATE: June 13, 2006

TIME: 7:00 p.m.

SERVICE AREA RECOMMENDATIONS:

- College of DuPage link
- Westmore Avenue
- Need service between Metra and industrial park
- Wheaton eye clinic
- Serve the northeast area of Lombard
- Morton Arboretum
- Montini High School
- Library and downtown corridor

HOURS AND DAYS OF OPERATION:

- Weekend service for employees and teens to Yorktown Center

SERVICE TYPE:

- Demand-response service with same day reservations is an option
- Concerned about route-deviation and how to stay on schedule

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Greater Oak Brook Chamber of Commerce Economic Development Subcommittee

DATE: June 21, 2006

TIME: 7:30 a.m.

SERVICE AREA RECOMMENDATIONS:

- Include Windsor and Good Samaritan Hospital in service area with direct service or connections with other transit
- Improve service to Oak Brook Mall
- Link to O'Hare and Midway
- Have service to hotels

HOURS AND DAYS OF OPERATION:

- Weekday service to cover rush hours
- Weekend service to shopping

SERVICE TYPE:

- There were no recommendations on the type of service. Service types were not presented at the meeting.

FUNDING:

- Use standard methods to fund service that are already used in the transit industry. Avoid additional taxes.

MISCELLANEOUS:

- Perform accurate and insightful surveys to find out if people will change their behavior from single occupancy automobiles to public transit.
- Transit can support redevelopment by minimizing parking requirements.
- Must develop long-term funding for operations.
- Companies need to be polled to see where their employees come from.

COMMUNITY SERVICE AREA MEETINGS

LOCATION: City of Wood Dale, Wood Dale City Hall

PARTICIPANTS: General Public

DATE: June 19, 2006

TIME: 6:30 p.m.

SERVICE AREA RECOMMENDATIONS:

- Service to Alexian Brothers Hospital in Elk Grove Village
- Hook up with PACE service in Elk Grove Village
- Connect with PACE bus on Ill. 83
- Provide service on Irving Park Road
- Connect with Metra station
- Connect with PACE bus on York Road to access O'Hare, Bensenville, Elmhurst
- Bring community service area south to Lake Street
- Serve Pulte Homes future development in southwest corner of Devon and Wood Dale along with Georgetown Square, Target, and Jewel-Osco
- Provide service to southeast portion of Wood Dale

HOURS AND DAYS OF OPERATION:

- Weekday service a priority with service operating from 6:00 a.m. to 6:00 p.m.
- If service is successful, then possibly add weekend service

SERVICE TYPE:

- Route-deviation service with some door-to-door for disabled

FUNDING:

- Use a combination of local, state, and federal funds to operate service
- Additional tax for transit not necessary

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Villa Park Village Hall

PARTICIPANTS: Station Area Plan Steering Committee

DATE: June 29, 2006

TIME: 8:00 a.m.

SERVICE AREA RECOMMENDATIONS:

- Add Lincoln at Ovaltine to service area (300-600 residents)
- Add unincorporated area south of Roosevelt to serve seniors and low income (especially Brandywine Townhomes, Param Apartments, and Willow Pointe Condominiums) including post office and high school
- Add area east of Illinois Ave. (this is an older part of town with a lot of seniors)
- Add area for future Washington School condo along Ridge Avenue
- Serve high density area
- Serve Elmhurst Hospital and satellite located in Elmhurst and Lombard
- Villa Odeum attendees, traveling from Villa Park Metra Station

HOURS AND DAYS OF OPERATION:

- Weekday service from 6:00 a.m. to 6:00 p.m.

SERVICE TYPE:

- There were no recommendations on the type of service

FUNDING:

- There were no recommendations on funding

MISCELLANEOUS

- Go to community residents to ask about service

COMMUNITY SERVICE AREA MEETINGS

LOCATION: Wheaton City Hall

PARTICIPANTS: Environmental Improvement Commission

DATE: June 27, 2006

TIME: 7:30 p.m.

SERVICE AREA RECOMMENDATIONS:

- Focus on Wheaton services and destinations
- DuPage Community Hospital, COD, Morton Arboretum
- Parks, library, community facilities
- Geneva and Carol Stream, especially serve pedestrians along N. Main
- PADS, especially serve those who walk to PADS (Public Action to Deliver Shelter, Inc.) Centers (PADS Centers are churches which change every week)
- School-to-Pool service for children (a kind of “service route” for students)
- Serve grocery stores
- Colony Park Senior apartments in Carol Stream
- Serve incorporated areas – especially Pheasant Hill and Geneva (also some shops, services in this area)

HOURS AND DAYS OF OPERATION:

- Late night workers need to be served
- Night owl service/on call - 2nd shift
- College populations need night time service
- Some weekend service (maybe 9 - 5)
- Seasonal service (holiday activities/shopping/entertainment; summer activities/shopping/entertainment)
- Serve seasonal special events

SERVICE TYPE:

- Must come often, consistently, and on time (especially with flexible route)
- Coordinate with existing services
- Predictable schedule
- Clean, environmentally friendly

FUNDING:

- No recommendations were made on how to fund service

MISCELLANEOUS:

- Scheduling seems like it would be complex
- Question: What do you/consultants recommend?
- Change driving culture
- Do outreach at local high school