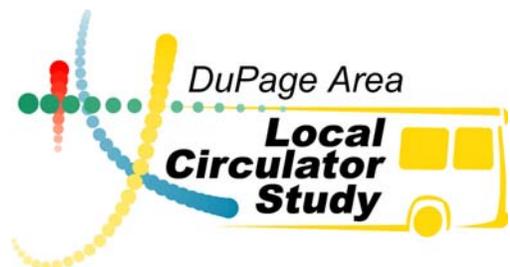


# Appendix C: Comments

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## Appendix C: Comments

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**Please list any specific destination within these communities that should be served.**

1. I don't need a bus to get to work. I live 2 blocks from the Wood Dale station. However, I would be interested in a bus connecting different Metra lines. When I visit my girlfriend or friends in suburban Cook County after I work, I have to take the train back downtown before going home to Wood Dale.
2. I would happily ride Pace to and from Metra. I used to do this when it ran several years ago.
3. Ovaltine Court Apts. in Villa Park (Villa Ave. and St. Charles) to Villa Park Metra Stop.
4. Villa Park Train Station.
5. Metra stations.
6. From North Avenue and Villa to Yorktown Mall and Oakbrook Mall. Service from Villa Park to the green line in Oak Park. Service from Villa Park, North Avenue & Villa intersection to the Forest Park blue line.
7. Western part of Wood Dale, by Songbird Slough.
8. Roosevelt Rd. (East and West), Westmore Meyers Rd., Ardmore Ave., Highridge Rd., St. Charles Rd., Addison Rd., North Ave., S. Main Street, Highland Ave., Surrey Lane.
9. Malls on Lake St. to Route 53 in Addison, Bensenville community, Elmhurst College, Malls on Route 83, Malls along Route 64 (North Ave.) thru Glendale Hts., malls along Route 64 (North Ave.) in Villa Park and along Irving Park Road thru Wood Dale and up and down Wood Dale Road.
10. All hotels around O'Hare; Woodfield & Oakbrook Terrace malls.
11. Oak Brook Mall, parks, libraries, post offices.
12. There are a large number of Metra commuters within a few blocks of Illinois/Lorraine in Wheaton who would benefit from a nearby bus to the College Avenue and/or Glen Ellyn stations.
13. Oak Park Shopping Center, Downtown Elmhurst.
14. Danada Area in Wheaton north side of Wheaton off Geneva Ave. Downtown Wheaton from Danada Area.
15. Fenton High School.
16. College of DuPage from each community for college kids that don't have their own cars. County building/courthouse.
17. Orchard Brook Subdivision, Downers Grove.
18. You didn't list Woodridge, which is where I live.

## Comments

19. An easier way to get to station, mall and shopping - where commuter bus goes in the various neighborhoods through out the day.
20. Businesses around 31st and Highland Ave.
21. Downtown areas, train stations, shopping malls, movie theaters, drinking establishments (promote public transportation v. drinking and driving).
22. Metra station major housing streets (i.e., Prince Crossing Rd., Hawthorne, etc.).
23. Train stations.
24. Farmingdale Village subdivision, southeast of 87th at Woodward. This is Woodridge and unincorporated Downers Grove.
25. Straight down Main st. to Metra.
26. All communities should be served, of course. Nodes should be Metra stations, major employers, and dense population areas (i.e. along Finley Rd. in Lombard where all the apartments and condos are. And, of course, a bus in front of my house.
27. Oak Brook mall, Yorktown mall, Addison theater.
28. Every major intersection.
29. Woodridge!
30. Hodges and W. 22nd St.,
31. METRA stations in each of the above communities.
32. Darien along Bailey Road. There are many townhomes and subdivisions along this road and we have no close PACE bus service.
33. Downers Grove downtown, Downers Grove Ogden Avenue, Downers Grove Finley & Butterfield, College of DuPage, Wheaton College, Oakbrook Center, Yorktown Center.
34. Westmont.
35. Good Samaritan Hospital Downers Grove South & North High Schools.
36. Wheaton to Carol Stream Industrial Park area. Needs better afternoon service. PACE 711 Southbound Limited...
37. Train station south on Main to Farnham Lane.
38. Wheaton College, IIT (Rice Campus), College of Du Page.
39. Woodridge.
40. There is a bus route that runs down Finley, but not often enough (route 674). It only goes north bound and not south bound where all of the shopping centers are. There are also very few stops that are marked.
41. Main St. and View St. in Lombard.
42. Westmont.

43. I presume you are asking if local buses are provided, which DuPage communities be served. I would suggest most of suburbs areas such as: Woodridge Darien, Clarendon Hills, Willowbrook, Westmont, Hinsdale, LaGrange.
44. Westmont.
45. Fullerton & President in Glendale Heights and Main Street (Lombard) & Hill Ave.
46. Glendale Heights Library, Stratford Mall, Doctors Office of Gary and Army Trail, Lifetime Fitness, local parks, preschool and kindergarten.
47. Bloomingdale.
48. Wheaton Eye Clinic (Main St., Wheaton, near Geneva Rd.); Westbridge Assisted Living (Manchester Rd and County Farm Rd); there is a shuttle bus from the Wheaton Metra station during the week but none on weekends.
49. Wheaton Eye Clinic (Main St., Wheaton and Geneva Rd.); Westbridge Assisted Living (Manchester & County Farm Rds.).
50. The bus service that runs through Elmhurst and Bensenville should run longer because some people work late and the service stops early. The service should also run on the weekend.
51. Westchester IL - From 31st/La Grange Rd to Highland/31st then to Yorktown Shopping center. Leaving Yorktown Shopping via same return route. La Grange IL - From Countryside (Quarry Shopping Center) to 31st and Highland via 31st, same return route. Times: 5:00 a.m to 9:00 p.m., both routes for Monday through Friday. Weekends - from 7:00 a.m. to 8:00 p.m.
52. College of DuPage, Building K and the Arts Center.
53. Main Street Train Station.

**Please list any specific destination in other areas that should be served.**

1. O'Hare airport
2. Mount Prospect, Hodskins,
3. Schaumburg Shopping Mall
4. Naperville, Darien, Woodridge
5. All communities should be served. I noticed Westmont and Naperville missing from the list above, for example. Why were they omitted? Nevertheless, I commend your efforts in doing the survey.
6. Forrest Park CTA, Hinsdale Metra
7. Oak Brook Center (the shopping mall )
8. Downtown Oak Park, Dominican University River Forest
9. Edwards Hospital

## Comments

10. Bolingbrook, Lemont, Woodridge Industrial Park, areas from good PACE transfer point.
11. I think there are already other routes but none go near my home
12. Hospitals, High Schools
13. Woodridge
14. A pick up from within Tara Hill on Oldfield to the Westmont train station
15. It will be appreciated if your Org./Committee whatever recommend besides local buses, program to enhance the Pace bus service within the entire suburb areas. People are facing difficulties in reaching the bus stop. Now where I live Darien Hinswood 715 passes through my houses in the morning. 7:55 whereas I have to be at work 8:00 sharp so I go to Brook Heaven Market stop of 715 to catch 1st bus 717 schedule 6:30 a.m. with transfer at JC Penney stop York town to catch 7:15 am. 322. which drops at 7:30 Marshall Field Oak Brook Center. Thereafter I walk to work place. While coming back due to work schedule off 4.30 pm. I cannot catch 715 at York town leaving 4:41 pm for Angrolab, e.g. in the evening only one trip is scheduled to Agr.lab which passes through my house. Person dropping.
16. Lisle to Edward Hospital Lisle to Good Samaritan Hospital
17. Route 53 & Boughton Road (Bollingbrook)
18. Children's DuPage Museum, Social Security Office, Libraries, Mall and Shopping Areas, All children's parks and recreational facilities
19. Naperville/Woodridge Gladstone sub-division including apartments and residential homes...located by 75th Street and Gladstone Drive (just west of Greene Road). If possible, enter through the subdivision, on Gladstone Drive...accessible to both apartment dwellers and single family homes.
20. Naperville and Woodridge, specifically, by the intersection of 75th Street and Gladstone Drive (just West of Route 53) Gladstone Subdivision single- family homes and Gladstone apartments. If possible, enter the subdivision on Gladstone Drive for commuters living in apartments and nearby single-family homes.
21. Bloomingdale
22. Late on the week days and early on the weekends.
23. Ogden Ave.needs a bus running the length of it.

### **Do you have any additional comments about providing local bus service in DuPage County?**

1. I don't need a bus to get to work. I live 2 blocks from the Wood Dale station. However, I would be interested in a bus connecting different Metra lines. When I visit my girlfriend or friends in suburban Cook County after I work, I have to take the train back downtown before going home to Wood Dale.
2. DO IT!

3. If you would have built communities versus mini-malls you wouldn't have this problem to begin with.
4. This is a necessity to the community and the residents. This also shows the development of community and serving the purpose to the community.
5. Just like a few more east/west routes along North Ave. & Irving Park and some weekend services.
6. It would be a great idea because people would use their cars a lot less if they knew that regular bus service was available for them to either get to work, the malls, hotels around O'Hare, etc. There is a convention which takes place once a year at a hotel in Rosemont, but I can't go because they charge money to park. If a bus went there, I would attend the convention.
7. It's a good idea - it will help out people who need it.
8. I would use the bus every day if it were reasonably convenient. I take the 7:31 a.m. train to Chicago from College Avenue and return most days at 6:25 p.m.
9. Local bus services (no. 312) running on odd timings. I mean timings are not coincided with Metra train timings. Either bus arrives at Bensenville Metra station 30 min. ahead of train time in the morning and I have to wait at least 30 min. for bus in the evening timings. I would like to use DuPage County bus but timings and frequency of buses are not good.
10. I currently walk to and from the Wheaton train station because I live so close. But plan to move further away in the next 6 months and walking will not be practical. PLEASE DO NOT discontinue Pace bus service. I'm looking forward to taking advantage of it soon.
11. There are only 3 busses in the morning and 3 in the evening. If I have to stay at work later than the 6:10 train departure I have to call someone to pick me up. it would be easier if there were busses to more trains, especially in the evening. I am disabled but do not meet the needs to have special services through Pace because I am able to walk to a bus stop. I think more busses need to be added for disabled people to get around, even on weekends. It defeats the purpose.
12. Obviously, DuPage county is fairly affluent. The biggest problem you will face is the stigma attached to public transportation. People think its slow, often inconvenient in terms of scheduling and routes, and often unsafe. People tend to think, only poor people ride the bus. Definitely Pace is stigmatized in this way. You will have to do a major marketing push to get good ridership. Clean buses are a must, bus drivers who care and are earning a decent wage, good scheduling.
13. If this involves Pace then I'd like to say that the only reason I don't use Pace to get from my home to the Metra station and the reverse is that I often work past the normal rush time and Pace service in the evening hours is very limited.
14. No

## Comments

15. Commuting - going to shopping mall, YMCA or train station (at odd hours) from where I live - is very difficult without car. A shuttle bus should be available at least 6-8 times daily for going and coming back. It can be free shuttle or a very nominal cost. If I have someone visiting my place - they are tied in since they can't go on their own and there is no commuter service through out the day.
16. It would be great.
17. I have been using the Downers Grove Commuter Shuttle for over 17 years. It's fantastic, and the reason we bought our house where we did. On the occasions that I work late and or stay in downtown Chicago later than the shuttle runs, I'm at the mercy of someone coming to pick me up at the train station, or taking an expensive cab ride.
18. Would love to see it, to reduce America's energy dependance.
19. We need to make it easier to get around in the collar counties as well as getting to the Metra trains.
20. I have been very happy with the bus service that I currently use.
21. Consider some buses to local high-employment centers such as Oak Brook and Naperville along I-88, especially from lower-income areas.
22. More routes at all times.
23. The sooner the better. Gas will continue to rise, year after year, even if it goes down a little now and then.
24. Nope.
25. Frequency must be increased.
26. The 747 Pace Bus to the Forrest Park CTA train, should have access to the toll way or expressway during the afternoon runs. It is a serious drag to ride this bus at 4:40 pm. Otherwise, a Pace Bus to Metra Hinsdale would probably be more expedient to go back to Chicago because the other Metra trains do not run express from Wheaton or Elmhurst to Chicago in the afternoon.
27. The bus times should be geared to coordinate with the METRA train arrivals/departures at the train stations mentioned above.
28. It is now very limited. It appears more would use it if available and publicized.
29. Buses should operate all the time on a predictable schedule.
30. Activity bus service for high schools. I have interest in upcoming meetings---I am on the Woodridge Plan Commission.
31. Great idea, I wish there was a bus to the train.
32. Will this service be able to accommodate people with disabilities? Will this be a service operating seven days a week? What will be the cost to the travelers and how will this be funded?

33. More should be available in north Westmont/Clarendon Hills. Currently I have to walk a long distance to catch the Pace bus to the Metra station. There is no bus which goes thru our subdivision.
34. If it's available, let us have access to it....
35. More routes, and more frequent service are essential to making depending on bus service sensible. I'd use the bus, if it wasn't so sporadic.
36. Please provide some bus service out of the Tara Hill housing complex to other destinations...We have no choice than to drive everywhere
37. On humanitarian basis recommend to the concerned authorities to run Pace bus in the following suburb towns. Reason: Mostly people working in offices travel by Metra having cars parked in station parking lot or dear ones pick and drop. People, non-professional working or even professional, cannot afford car due to obvious reasons (poor financial position) etc. travel by buses Pace in suburbs. It is pity the Pace does not service to various areas where mfg. industrial/factories.
38. The bus provides a valuable, important service to the community.
39. I am visually challenged which is why I don't drive. I used to use the special users pass for discounts on service. Now I have to show that I need help in getting to the buses and trains. That is so unfair. After working so hard to get to where I am at, why do I have to give up my pass?
40. If there is going to be a bus service it should be available as early as 6am.
41. This bus service would be great for people with children, families without a car or one car, disabled/handicapped persons and new immigrants, for whom it takes time to get a licence. I am hoping that some sort of bus service would start soon. Eagerly waiting to see buses soon :)
42. We need bus service, as described in section 15 above.
43. I think there should also be more bus service on the weekend. When every time I need to go somewhere I either a) have to walk, or b) have to take a cab. These costs can add up. So I think there should be more bus service as well as the bus operational hours should be prolonged. Also weekend service should be available.
44. There is no bus service north of St. Charles Rd. in Lombard, nor is there any to points west near Geneva Rd. or to Manchester & County Farm Rds. My wife is legally blind and must take a cab to the Wheaton Eye Clinic and occasionally to work near Manchester Rd & County Farm Rds when I am unable to drive her to these destinations, which is often.
45. There is no bus service in Lombard north of downtown (St. Charles Rd. & Main St.), no service down St. Charles Rd. or Geneva Rd. to Glen Ellyn, Wheaton, and beyond, and no service between the Wheaton Metra station and Manchester/County Farm Rds. on weekends. To get to destinations near these streets requires an expensive cab ride.
46. You need to get service going so that those that don't/can't drive can still get around on public transportation.

## *Comments*

47. My employer, Blue Cross and Blue Shield of Illinois, is located at 1030 31st Street, Downers Grove. Recently wrote to PACE - I'm a current commuter on PACE, METRA, and CTA and have been for several years. Our companies, Blue Cross and Blue Shield of Illinois (our parent)/Fort Dearborn Life Ins. Company have one of our administrative offices located at 1020 31st Street, Downers Grove, IL. We've been at this location for about 1½ years, and there are approximately 20-25.
48. Yes. There is a need for transportation for employees who are employed in the area of 31st and Highland. Several businesses/corporations have moved to the DuPage area, yet some employees' transit/commute has been a labor. Paying at about 4-6 dollars for transportation one way to or from Yorktown Shopping center to 31st and Highland.
49. Villa Park should have the kind of service found in Glen Ellyn and Wheaton, particularly the central and north areas of Villa Park
50. I have to walk a mile from my house to catch the bus - and then there is no shelter at the bus stop. That's a deterrent.